**Joseph Rider**

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**SUMMARY**



Dedicated Junior Full-Stack Engineer with fundamental knowledge of software design, development, and testing. Seeking to apply strong technical and communicative skills to thrive with a successful team and aid in providing reliable code and web applications. My proven track record shows my excessive appetite for learning to solve problems pragmatically and efficiently in a variety of studies. Studied heavily on repairing, testing, and building code, while gaining a deeper understanding of how to analyze and engineer critical data structure.



**EDUCATION**



**• University of Maryland Global Campus • 2023**

Full-Stack Software Engineer Certificate

**• Community College of Baltimore County • 2017**

Associate's Degree in General Studies



**Technical SKILLS**



**Front End:** HTML, CSS, BootStrap, JavaScript, jQuery, React

**Back End:** Python, Flask, Node.js, Express, SQL, SQLAlchemy, AJAX

**Testing:** Jasmine, JEST

**Miscellaneous:** Git, GitHub, Ubuntu Terminal, Visual Studio Code, RESTful API



**EXPERIENCE**



**Sales/Technical Support Timonium, Maryland**

**M&M Controls** **2018 – Present**

* Further increasing sales and customer retention by assisting customers in person and over the phone, offering deep technical knowledge and commitment to exceeding expectations.
* Continuing to increase my sales growth Year-over-Year(YoY) by over 100% each year, as the newest employee in the sales division, using the knowledge I’ve gained in my own free time with dedication to succeed.
* Recognized as the Top Sales Associate several times over my 5-year period, that increased company profit by over 30%.

**Warehouse Manager Essex, Maryland**

**Filtrex Corporation 2015 – 2018**

* Reduced inventory loss by 20% and supply delays by 18% by communicating with buyers/vendors/shippers and ensuring all routes used were managed effectively and in a timely manner.
* Directly handled inbound and outbound shipments of material, verifying accuracy, and implementing proper procedures to increase efficiency and reduce unit costs by 45%.
* Reduced inventory encumbering by improving effective storage space by 50-60%, through utilizing previously inefficient or unused space and managing new storage locations.

**Filter Manufacturer and Warehouse Associate Essex, Maryland**

**Filtrex Corporation** **2010 – 2015**

* Reduced the manufacturing time by 30% by integrating new tools and management software and single-handedly spearheading the manufacturing process.
* Improved material unloading times by 50% using heavy machinery, such as forklifts and pallet jacks.
* Updated and organized warehouse inventory to maintain maximum efficiency by inspecting all tools/equipment, operating heavy machinery, and overseeing all warehouse operations on a day-to-day basis.



**VOLUNTEERING**



**Volunteer**

**Long Green Volunteer Fire Company**

* Volunteered as a firefighter to help my local community, while building experience and knowledge for myself.
* Eagerly endured necessary training, including HAZMAT courses gaining first-hand experience in key aspects, such as refueling engines.
* Volunteered my extra time to assist in hosting events for the local community; including serving food during Holiday events and helping serve families during local sporting events.